

October 23, 2017

\*\*\*\*\*ALL FOR AADC 945 T30 P45

THE REDWOOD CLINIC  
1720 BANCROFT WAY  
BERKELEY CA 94703-1710



**Subject: Welcome to the 2018 Tandem PPO Network, effective January 1, 2018**

Dear Provider:

I am writing to welcome your provider organization as a participant in Blue Shield of California's (Blue Shield's) new **Tandem PPO Network**. The network will be available to Blue Shield members who enroll in any of the Tandem PPO benefit plans that will become effective January 1, 2018.

Open enrollment for 2018 coverage is around the corner, and we want to ensure you know about the new Tandem PPO plans and that your organization has been chosen to participate in the Tandem PPO Network.

We also want to remind you of the importance of updating your provider record information in a timely manner with Blue Shield, so that we can tell members how to find and access your services.

**About the new Tandem PPO plans**

Blue Shield is offering the new 2018 Tandem PPO plans as part of our commitment to provide access to quality care at affordable prices to our benefit plan members.

**Here are some quick facts about the new Tandem PPO plans:**

- These plans may only be purchased directly from Blue Shield.
- Members who enroll in a Tandem PPO plan will have affordable premiums and may choose to see any Tandem PPO Network participating provider to receive in-network benefits for covered health care services.
- The new Tandem PPO Network is about half the size of our full PPO Network and participants are available statewide. In certain regions, these network providers are also part of a Blue Shield Accountable Care Organization (ACO).
- As a participating Tandem PPO Network provider, your organization will have access to **Manifest MedEx**, the largest statewide **health information** exchange in California. This means you will be able to access **medical records and claims data** for **Tandem PPO plan members**. Access to such information will help provide you with a more in-depth picture of your patient's health needs. In addition, we hope that access to the records will strengthen coordination of care opportunities between the Tandem PPO Network healthcare providers

and practitioners, and help members avoid unnecessary tests and services that may be redundant.

### Blue Shield 2018 Tandem PPO benefit plans

Here are the names of the Tandem PPO benefit plans that will become effective January 1, 2018.

All the benefit plans which appear below may only be purchased directly from Blue Shield. They are "off-exchange" and are not available to be purchased through the Covered California marketplace.

- If a member has purchased coverage under one of our small business Tandem PPO plans, their member ID card will show one of the following plan names:

Platinum Tandem PPO 0/10 OffEx
Platinum Tandem PPO 250/15 OffEx
Gold Tandem PPO 750/30 OffEx
Silver Tandem PPO 2000/45 OffEx
Silver Tandem PPO 1700/55 OffEx
Bronze Tandem PPO 3750/65 OffEx

- A member who has purchased one of our "core market" Tandem PPO plans will have one of these plans:

Tandem PPO Combined Deductible 10-250 90/70
Tandem PPO Combined Deductible 15-250 90/70
Tandem PPO Combined Deductible 20-200 90/70
Tandem PPO Combined Deductible 20-250 80/60
Tandem PPO Combined Deductible 25-250/80/60
Tandem PPO Combined Deductible 25-250 90/60
Tandem PPO Combined Deductible Value 10-1000 90/70
Tandem PPO No Network Deductible 10 100/50
Tandem PPO Split Deductible 10-250 90/70
Tandem PPO Split Deductible 20-500 80/60
Tandem PPO Split Deductible 25-750 80/60
Tandem PPO Split Deductible 35-1000 80/60
Tandem PPO Savings Embedded Deductible 3000

## Member ID Card

For your convenience, we have included, on page four, an example of a Blue Shield member ID card that you can expect to see if a Tandem PPO member visits your organization for care.



## Additional resources

We encourage you to visit [www.blueshieldca.com/provider](http://www.blueshieldca.com/provider) and click on the News & Education tab to find provider presentations, webinar recordings, job aids, and more, and to learn about provider webinars that practitioners and staff members within your organization may want to attend.

We value the services your organization provides for our members. We look forward to continuing to work with you to provide access to quality care at an affordable price.

If you have any questions about your organization's participation in the Tandem PPO Network, please contact our Provider Information and Enrollment Team at (800) 258-3091.

Sincerely,

Armine Papouchian, M.B.A., F.L.M.I.  
Senior Vice President,  
Provider Network Management

\* Please spend many more  
unpaid hours to get  
paid a pittance!  
Armine  
Papouchian



The image below provides an example of a member identification card for a Tandem PPO plan member, effective January 1, 2018

blue  of california

Subscriber	Group #	GR000121
<b>ANTHONY STARK</b>	Effective	02/01/2017
IDI XNKA907862374	Coverage	INDIVIDUAL
Network Name <b>Tandem PPO</b>	Plan Type	PPO
	RxBIN	600428
	RxPCN	01910000

Please note:

The name of the "Tandem PPO Network," representing the network that provides services for these members, will appear on some versions of the member ID card but not all versions.

TANDEM\$200



The name of the member's plan will appear here on all cards.